

// Retail Price List & Product Info Guide



ALTA
WINDOW FASHIONS
design simplified

GENERAL INFORMATION

Pricing effective August 21, 2023 and supersedes all previous pricing.
Subject to change by Alta Window Fashions.

Revised 9-15-23

SUMMARY OF REVISIONS

9-15-23 Revisions:

Page 18.....Changed Clutch Roller to Open Roll added Hardwire

CHILD SAFETY

Serious About Safety

There's nothing pint-sized about child safety. It's a big deal and we take it very seriously. We offer child-safe options in every product category we sell. From cordless lift and Cordless Lift & Lock™ to PowerWand™ and automation systems, you'll find options that help your customers feel safely confident in their selections.

We proudly display the Certified Best for Kids logo in our sample books and on our website, so your customers can see, at a quick glance, which options have earned this important safety certification.



MAKE A DIFFERENCE – SAVE A LIFE

When you step into your customer's home, consider doing a quick child safety audit. It will only take a few moments and could make a big difference. And be sure to point out the many cord-free options available.



Automation



PowerWand™



Cordless Lift



Cordless Lift & Lock™

Safety Reference Chart

	CORDLESS/BEST FOR KID OPTIONS								
	Automation	Cordless XL	Cordless Lift & Lock	Cordless Lift	PowerWand	Retractable Cord	Vertical App	Wand Control	No Cords by Design
Aluminum Blinds			*					*	
Dual Shades	*				*				
Faux Wood Blinds	*	* wand only	* with wand tilt	* with wand tilt				* with cordless lift	
Honeycomb/Cellular Shades	*		*	*	*		*		
2" Hybrid Pleat Shades	*		*	*			*		
Natural Woven Shades	*			*	*				
Roller Shades	*			*	*				
Roller Panel Track								*	
Roller Basics	*			*					
Shutters									*
Vertical Blinds								*	
Vertical Shadings								*	
Sheer Shadings	*			*	*	*			
Wood Blinds	*	* wand only	* with wand tilt	* with wand tilt				* with cordless lift	

Warning Notifications

The window coverings industry uses warning tags, labels and other methods to communicate the potential hazard of corded window coverings. Pay attention to these warnings.

For example, the warning shown here communicates the critical message about cords being a potential strangulation hazard and suggests selecting a cordless alternative. Along with the Window Covering Safety Council, we strongly encourage you to install only cordless window coverings in homes where children play and sleep.

⚠ WARNING/ADVERTENCIA
5.1.3 Rev. 5/18 Print 5/18

Window Blind Cord Can STRANGLE Your Child.
To prevent strangulation, purchase cordless products or products with inaccessible cords.

La cuerda de la persiana puede ESTRANGULAR a su niño. Para evitar el estrangulamiento, compre alternativas cuerda o productos con cuerdas inaccesibles.

SHIPPING AND HANDLING

Shipping and Handling Fees

Blinds & Shades Shipping & Handling	
*1st blind/shade minimum shipping & handling/order	\$25.00
Each additional blind/shade per unit shipping & handling	\$9.00
Oversized (90" and >) per unit shipping & handling surcharge, if more than one oversized item in the order	\$50.00/unit
Oversized minimum (90" and >) shipping & handling surcharge/order* if only one oversized item in the order	\$80.00

Sampling Book shipping & handling	\$9.00
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Shutters Shipping & Handling	
*1st shutter minimum shipping & handling/order	\$75.00
Each additional shutter per unit shipping & handling	\$25.00

*Note: The blind/shutter will be charged the minimum for both the handling and oversized fee.

Expedited Shipping Charges (Contiguous 48 States)

Expedited shipping of orders is available upon request at the following rates (maximum width allowed is 90"):

- Next Day Air Service – \$30.00 per blind/shade
- 2nd Day Air Service – \$25.00 per blind/shade
- 3 Day Air Service – \$20 per blind/shade

Shipments To Alaska, Hawaii And Puerto Rico

• Standard Shipping

– Standard Orders: \$32 per blind/shade order (does not include shutters) with a minimum charge of \$100 (2 Day Air)

- Any shades or blinds or any continuous valance 90" and over in width (or vertical blinds and vertical application honeycomb shades 90" and over in height) will be shipped LTL via Pilot Air Freight (3 to 5 day transit time) at a shipping charge of \$132 per unit.
- Shutters – please contact Customer Support for shipping and handling charges.

Standard Delivery Ground Service (Contiguous 48 States)

- FedEx is the preferred parcel carrier for Custom Brands Group.
- All shipments are prepaid unless specified.

Oversize Shipments (Contiguous 48 States)

- All orders with any quantity of shades, blinds or continuous valance measuring 90" and over in width are considered oversized.
- All vertical blinds, vertical sheer shadings, and vertical application honeycomb/cellular shades measuring 90" and over in height and/or width are considered oversized.
- Oversized orders will be quoted and charged according to the applicable oversized shipping and handling surcharges.

How is a carrier determined to ship my order?

The standard service to ship all orders is FedEx Ground, but carriers have set rules on box maximum lengths and weights that are processed through their network. This table will serve as a general guide on which service will likely be used for your order.

Please keep in mind there could be packaging variations that are dependent on the options selected for your order causing the order to ship on a different service.

If any blind on an order reaches the limits of these characteristics, the entire order will ship on the service set in the table.

Carrier Selection by Blind Width			
Product	FedEx Ground	FedEx Express Saver	LTL Carrier
Honeycomb	<= 90"	90 1/8" - 113"	114" +
Woven Woods	<= 90"	90 1/8" - 111"	112" +
Roller Shades	<= 90"	90 1/8" - 109"	110" +
Panel Track	<= 90"	90 1/8" - 109"	110" +
Wood/Faux Wood	<= 90"	90 1/8" - 107"	108" +
Aluminum	<= 90"	90 1/8" - 107"	108" +

UPS Freight is Custom Brands Group's preferred LTL carrier for the majority of the oversized shipments. These are some exceptions:

- **SAIA Freight** is assigned to all California and Texas bound shipments.
- **Pilot Freight** handles all oversized expedited orders, Hawaii and Alaska bound shipments and extreme length shipments (>= 160").

FedEx Delivery Options & Guidelines

Here are the FedEx delivery options.

Custom Brands Group uses FedEx Ground as standard shipping. Any upgrades will be charged accordingly.

Service Name	Description
FedEx Ground	Delivery in 1–5 business days, by end of business day.
FedEx Home Delivery	Residential delivery in 1–5 business days, between 9 a.m. and 8 p.m., Mon.–Sat.
FedEx Standard Overnight	Delivery the next business day by 3 p.m. (by 8 p.m. to residences)
FedEx 2Day	Second-business-day delivery by 4:30 p.m. to most areas (by 8 p.m. to residences)
FedEx Express Saver	Third-business-day delivery by 4:30 p.m. to most areas (by 8 p.m. to residences)

FREIGHT DAMAGE AND LOSS CLAIM POLICY

Dealer's Responsibility

All shipments should be inspected at the time of delivery. If there is obvious damage at the time of delivery (dents, scuffing, tears, broken banding, loose staples, etc.), write "damage" on the carrier's delivery documents.

FedEx Shipments

If the package is received with visible damage to the product, the package should be refused as damaged. Clearly note the damage on the document and ask that the package be returned to the "shipper."

Customer Support should then be contacted to report the damage and begin the claim process.

If damage to the product is not discovered until the package is opened, do not install. Customer Support for further instructions.

LTL Carriers

If the package is received damaged from a carrier (delivered by any company other than FedEx) or with missing boxes (confirm the piece count stated on the carrier's Proof of Delivery vs the actual boxes being delivered) the order should not be refused.

Sign for the delivery as damaged (or with shortage) writing down as much information as possible on the carrier's Proof of Delivery document.

The order should then be carefully inspected (for damage on blinds). Damaged items should not be re-shipped or moved until disposition is given by Customer's Support. If possible, please take pictures of the damage (of the packaging and of the product) and email them to Customer Support.

Notification should be made within 24 hours of delivery.

Cannot be responsible for damage claims if damage is not noted on the carrier's delivery documents at the time the goods are delivered. Freight carriers impose strict deadlines for filing damage claims so, if possible, please notify of freight damage within 48 hours after delivery.

LIMITED LIFETIME WARRANTY



LIMITED LIFETIME PRODUCT WARRANTY

This Limited Lifetime Product Warranty extends to the original retail purchaser of Custom Brands Group window covering products which were properly installed and maintained as per our installation instructions and not modified in any way. We will repair or replace, at our option, a defective product after it is returned to Custom Brands Group or one of our dealers.

Natural materials, especially wood, can have a tendency to warp when exposed to the elements. This is considered normal wear and tear and is not covered by this warranty.

Repairs and replacements will be made with like or similar parts or products. We will do our best to match the repair or replacement with similar parts or products, but colors may vary and we cannot guarantee an exact match from previous purchases or to other non-defective existing products, even if they are in or near the same opening. If the product, part/component, or operating system has been discontinued, we will repair or replace only the defective product with the most similar alternative available at the time of repair or replacement.

WHAT IS COVERED

- This warranty covers our products for defects in materials, mechanisms, workmanship, and failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided in the chart below)
- All internal mechanisms, components, and brackets
- Fabric delamination
- Custom Brands Group will provide a return shipping label for goods less than 12 months old.

Product / Component	Period of Coverage (from date of purchase)
All operational cords, ladders and tapes	7 Years **
Motorization components and accessories* (batteries not included)	5 Years
Exterior Roller Shades	5 Years
Specialty Shades	1 Year
Shutters	25 Years

*All motorized parts must be purchased from Custom Brands Group to be covered by our warranty.

**Blinds ordered prior to Jan 2022, warranty is 5 years.

WHAT IS NOT COVERED

- Any conditions caused by normal wear and tear on the product.
- Abuse, accidents, misuse, or alterations to the product.
- Exposure to the elements (sunlight, salt air, wind, water/moisture, high humidity, or corrosive materials) which may cause discoloration, fading, cracking, shrinking, stretching, or warping over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning, operation of the product, or maintenance.
- Labor costs associated with removal and reinstallation.
- Shipments will be at the purchaser's expense for all goods more than 12 months old.

To Obtain Warranty Service:

- Contact your original dealer (place of purchase) for warranty assistance.
- If you are not the original owner, and therefore not covered by this warranty, contact your local dealer for assistance. There will be costs associated with the repair or replacement.

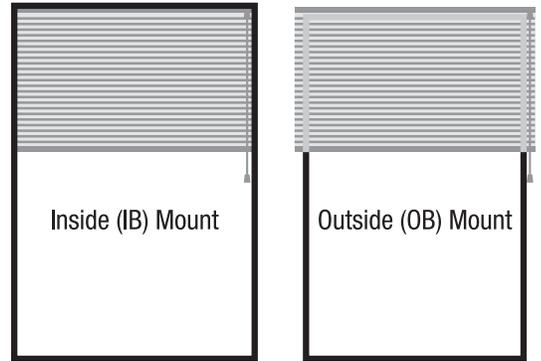
NOTE: In no event, shall Custom Brands Group or its dealers or distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost, or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State. This warranty is limited to blinds, shades, and shutters installed in residential dwellings.

Different warranty periods and terms apply for commercial products and applications.

MEASURING GUIDELINES

MEASURING GUIDELINES

- Be sure to use a metal tape measure for all measurements.
- Measure the width dimension first, then measure the height dimension.
- Measure to the nearest 1/8". For inside mount measurements, round down to the nearest 1/8".
- Don't take any deductions. Factory deductions and adjustments will vary based on product and mounting selection. Please refer to individual product specifications for details.
- Specialty shapes and applications require special measuring procedures that must be followed to ensure accuracy.



Inside Mount or Outside Mount?

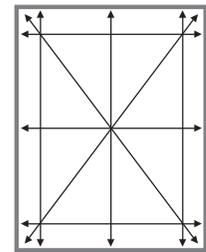
Inside (IB) Mount – Shade will be mounted within the window frame.

Outside (OB) Mount – Shade will be mounted outside the opening, and will overlap the window.

- Be sure to add the desired overlap amount to each side and then add that measurement to the total ordered width when ordering an outside mount shade.

End (EB) Mount – Shade is mounted at the top left and right side corners.

Cloth (CM) Mount – Fabric width comes at the ordered width. The bracket to bracket measurement will come wider than the ordered width. *Note: this option only available with the Roller Basics line.*

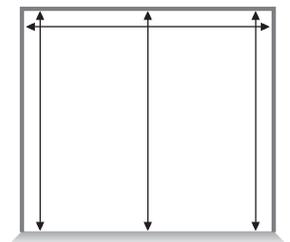


Inside Mount

Standard Measuring Procedures

Inside (IB) Mount

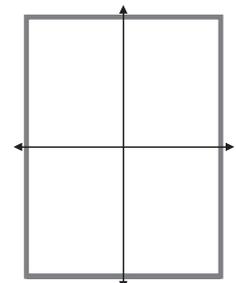
1. Be sure the window opening is deep enough to install the mounting bracket. Refer to the Mounting Charts for minimum and recessed mounting depths for each product.
2. Measure the width inside the window opening at the top, middle and bottom. If widths in the window vary, order the minimum width necessary to allow the shade to fit within the opening and go up and down.
3. Measure the height inside the window opening at the left, right and center. If heights in the window vary, order the shortest height for vertical treatments and the longest height for horizontal treatments – except Sheer Shadings. In this case, order the shortest height to allow for full rotation of the bottom rail.
4. To ensure the window is square, measure the window on the diagonal. If the two diagonal dimensions are not exactly the same, it may be necessary to specify an outside mount.



Inside Mount –
Vertical Treatment

Outside (OB) Mount

1. Measure the desired width and height. To minimize light gaps, the shade should overlap the window opening at least 2" on each side and at the bottom.
2. When measuring the height, be sure to take into account the requirements for mounting the bracket attachment above the window opening.



Outside Mount

Cloth Mount

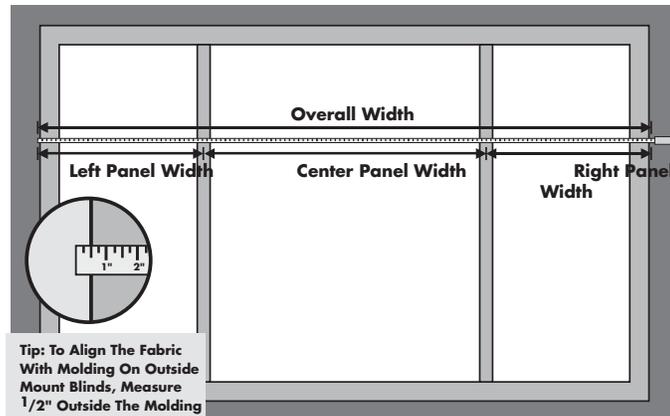
1. Measure the exact width that the shade fabric panel will need to measure. No deductions will be taken on the fabric width to ensure it covers the intended area.



MEASURING GUIDELINES

MEASURING FOR MULTIPLE BLINDS/SHADES ON ONE HEADRAIL

1. Measure the overall width of the opening. For inside mounts, record the narrowest width measurement. For outside mounts, we recommend a 3" overlap on all sides.
2. Measure each panel width from one side to the position of the desired split.
3. Enter all measurements – overall width, left panel width, center panel width (if required), right panel width and height.
4. All panel widths combined must equal the overall width.



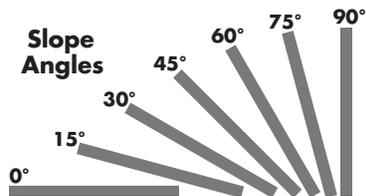
SKYLIGHTS

Outside Mount

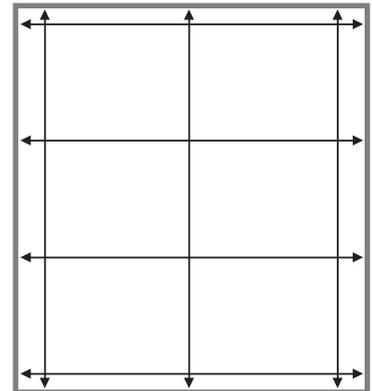
Follow the same procedures as standard rectangular shades.

Inside Mount

- Measure the width and height inside the window opening in at least three locations.
- Order the narrowest width and the shortest height.



Skylight Inside Mount

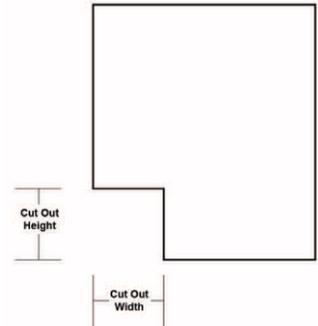


MEASURING GUIDELINES

CUT-OUTS

A cut-out is a blind or shade with a small rectangular area removed from it to avoid obstructions, usually from one of the corners or from the bottom. Not all products allow cut-outs. Refer to the specific product section to confirm availability.

Measure a cut-out like a standard rectangular shade, but also provide detailed measurements of the area to be removed. In addition, mark your measurements on a sketch of the cut-out to ensure accurate communication of the order.



Not available on all products.
See product sections for more details.

CORNER WINDOWS

Butt and Bypass Shades

When two shades butt against each other at a corner, as shown in the overhead views at right, one shade is the “butt” shade and the other is the “bypass” shade. Measure each shade separately using the procedures described, then **subtract headrail depth from the butt shade to obtain the proper ordering width**. With outside mounts, remember to allow for overlap on the sides and at the bottom.

Refer to the mounting chart information for headrail depth for specific products.

When Not Using Butt and Bypass

Some window treatments cannot use the butt and pass. They are then measured to meet in the corner.

1. Measure the width of both openings to the common corner.
2. Deduct the necessary depth of the treatment from the width of each measurement so they will meet in the corner but not overlap. Note: If spacer blocks or extension brackets will be used for extra clearance on outside mounts, add the amount of extra clearance to the deduction.
3. Order the width less the deduction for each window.

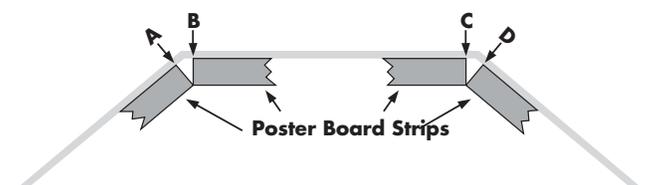
NOTE – No extra deductions are taken for Corner Windows. Standard deduction/additions per product will still apply if applicable.

BAY WINDOWS

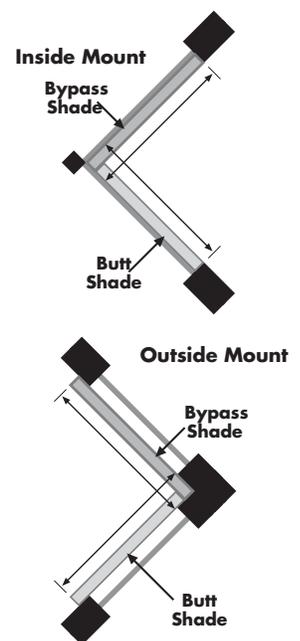
With bay windows, the location of the shade and the ordered width are marked and measured as illustrated below.

1. Determine the depth of the product you are mounting and use this for the width of your poster board.
2. Cut two pieces of poster board (depth determined from #1 above) wide by 12" long. Note: If spacer blocks or extension brackets will be used for extra clearance on outside mounts, add the amount of extra clearance to the width dimension of the poster board before measuring.
3. Place the strips in the left angle first and bring them together until the front corners of the poster board meet. Mark points A and B.
4. Repeat this step for the right side angle, marking points C and D.
5. Measure between points B and C to obtain the width measurement of the center window treatment.
6. Measure from point A outward to the desired width to obtain the width measurement of the left window treatment.
7. Measure from point D outward to the desired width to obtain the width measurement of the right window treatment.

NOTE – No extra deductions are taken for Corner Windows. Standard deduction/additions per product will still apply if applicable.



Corner Shades Measure Each Window Separately



SIDE BY SIDE CHART

Product	Side by Side meaning	Criteria that must be met
Aluminum Blinds	Slat alignment (guaranteed within 1/4")	Blinds need to be ordered at the same time, same color, same height and order indicates side by side.
Dual Shades	Vane alignment (guaranteed within 3/8")	Shades need to be ordered at the same time, and order indicates side by side. Shades must be same style, color, and height.
Eclipse Shutters	Louver count, divider rail position, rail & cap combination	Shutters must be ordered at the same height.
Honeycomb Hybrid Pleat	Pleat count will be the same, and will align. (guaranteed within 1/4")	Shades need to be ordered at the same time, same fabric, same height, same lift system and order indicates side by side.
Honeycomb/SoftStyle Shades	Guarantee Dyelot (shades will be made from same batch of fabric)	Shades need to be ordered at the same time, and order indicates side by side.
Natural Wovens	Dyelot & ring placement	Shades need to be ordered at the same time, and order indicates side by side. Shades have to be same style, color, and height.
Roller Shades/Roller Basics	Dyelot, seam alignment	Shades need to be ordered at the same time, and order indicates side by side. Shades must be same style, color, and height.
Roller Panel Track	Dyelot	Shades need to be ordered at the same time, and order indicates side by side. Shades have to be same style, color, and height.
Vertical Blinds	Dyelot	Blinds need to be ordered at the same time and lines must indicate side by side
Sheer Shadings	Vane alignment (guaranteed within 1/4")	Shades need to be ordered at the same time and order indicates side by side. Shades must be same style, color, and height.
Wood / Faux Blinds	Slat alignment (guaranteed within 1/4")	Blinds need to be ordered at the same time, same color, same height and order indicates side by side.

MEASURING GUIDELINES

Note: Speciality Specifications have been updated; please reference the appropriate product cost reference guide for the most current information.

HONEYCOMB SPECIALTY SHAPES – NO TEMPLATES REQUIRED FOR MOST SPECIALTIES

To simplify the process for ordering honeycomb specialty shapes, we encourage you to use our No Templates process. Simply supply us with some basic information and we can make your specialty shape shade to your exact specifications saving you the time and effort required to produce and send in a template.

Your window must be perfectly symmetrical and conform to one of the shapes indicated on page 18.

Maximum size is 80" x 58" or 58" x 80". Specialties that exceed these dimensions require a template to be sent in.

Ordering is easy:

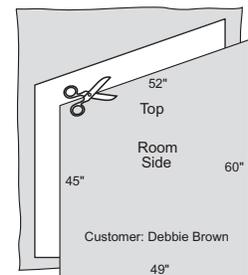
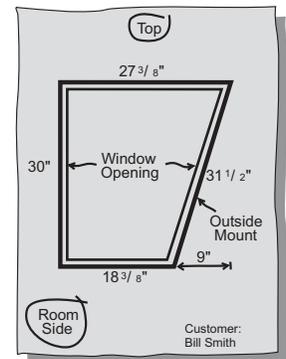
To place an order via phone:

The Customer Support representative entering your order can fill this form out during the call. You can also email or fax the form using the information listed above once the order has been placed. Be sure to include your order number on the form.

IF YOU WILL BE SENDING IN A TEMPLATE, PLEASE FOLLOW THESE INSTRUCTIONS:

Templates are required for all specialty shapes.

1. Tape butcher paper over the window opening, allowing plenty of overlap. Use paper that has never been folded; a template can have no folds or creases.
2. Draw an exact outline of the window opening by carefully tracing over the inside edge of the window frame with a fine tip pen or marker.
3. Remove the paper from the window opening. If the shade is an outside mount, add the desired amount of overlap to the window outline and draw a second outline around it to match the shape of the finished shade.
4. Mark the shade dimensions on the template. Check that the template dimensions match your measurements of the actual window opening. Cut out the template and reposition in the window opening to ensure accuracy.
5. Identify the template and its orientation. Write the customer's name on the template, and mark the "ROOM SIDE" and "TOP". Roll up the template and place it in a mailing tube to include with the order. **Do not fold the template.**



Refer to template guidelines on the following page.

Template Guidelines

- Each window must have its own template.
- All templates must include the following information written on the face of the template:
 1. Account number
 2. Sidemark
 3. Purchase Order Number and Reference number
 4. Mark "front" or "face" of template (side facing room) and "top"
- Use non-lined butcher paper or craft paper of the same thickness.
- When making a template always try and use the straight edge as the base, to ensure a straight bottom.
- Templates **must be cut out** to the exact measurements with straight even lines. All edges must be smooth and even.
- When taping templates keep overlap to a minimum and make sure tape is secure. Two inch (2") masking tape works the best. **The entire seam needs to be taped.** Seam should not be creased.
- Templates should **not be folded** or creased. **Roll your templates and mail in a shipping tube.**
- Always double check to make sure the template fits properly into the window. **Measurements are to be within the specification of the product.**
- **The height of a perfect arch may not exceed one-half of the ordered width.**
- **The height of an imperfect arch may not be less than twenty-five percent of the ordered width.**

Caution: Maximum fabric widths may vary. See price guide, specialties section.

Template Considerations

- Do not use these materials to create a template:
 - Plastic or wax paper templates (stretches and cannot be measured, cannot withstand heat, melts into fabric)
 - Newspaper (print rubs onto the fabric and stains)
 - Fabric templates (lose structure when tacked to wall for arch to be cut)
 - Wrapping or tissue paper (too fragile, wrinkles and tears)
 - Cardboard or Rosin Paper (too thick, cracks and creases when rolled)
 - Poster or wallpaper (doesn't lay flat, cannot be accurately measured)
- Templates that have folds or creases cannot be measured properly
- Templates with uneven or wavy edges (template is used to cut the fabric)
- Templates poorly taped (overlap is not even, or creased, the tape allows template to give)
- Drawings, templates not cut out (templates cannot be altered here, templates have to fit into the window opening that needs to be covered)
- Templates with crooked tops will not be accepted. (Shades are cut to template)
- Oversized or undersized template will not be accepted (unless waiver has been completed, signed, and approved by the plant)
- No staples in the templates (tears the fabric while manufacturing)
- Previously installed shades (cannot get accurate measure)

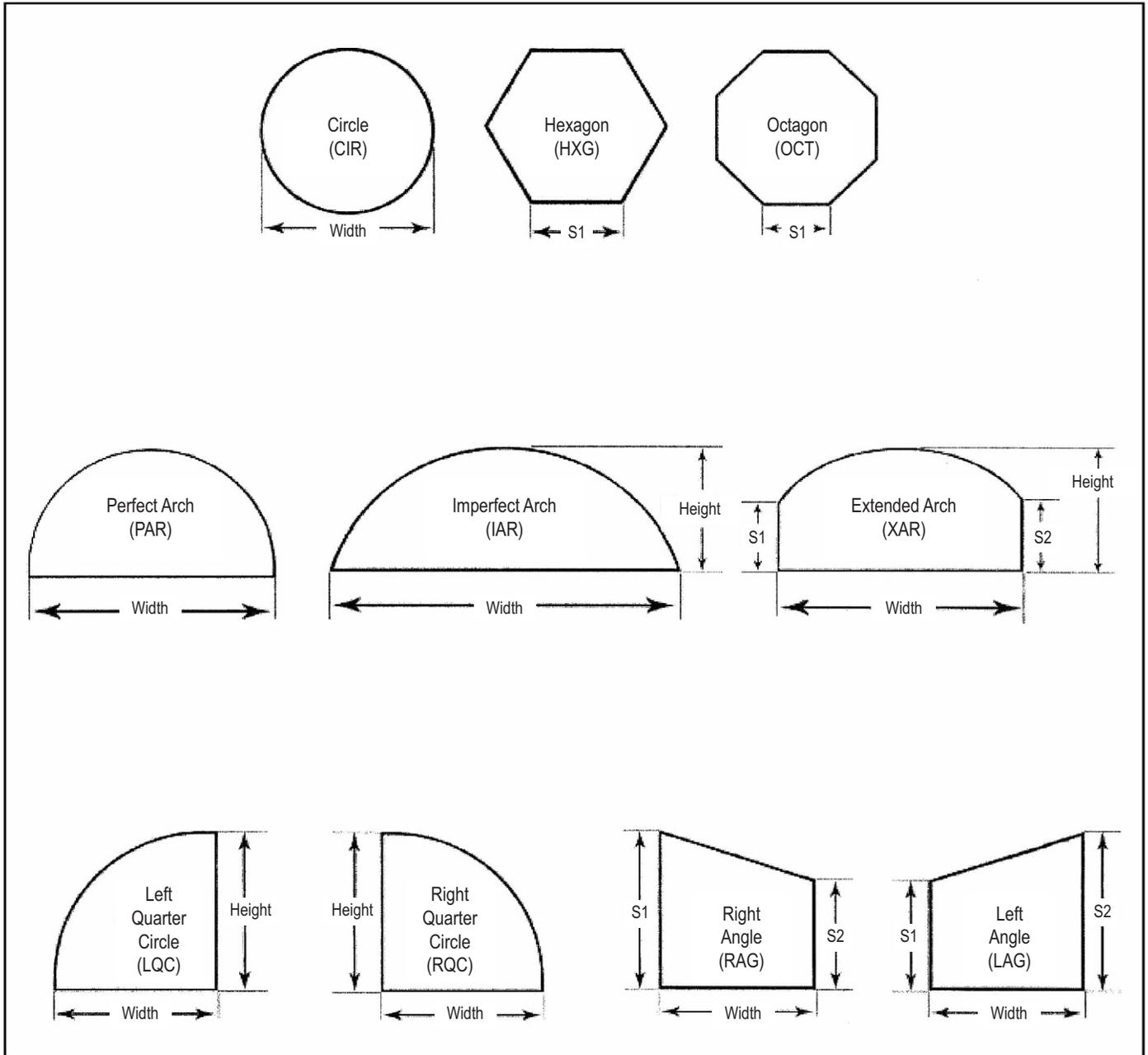
SPECIALTY SHAPES ARE MADE TO THE TEMPLATE.

IF YOUR TEMPLATE HAS WAVY EDGES, YOUR SHADE WILL HAVE WAVY EDGES AS WELL.

Note: All unacceptable templates will be shipped back to the customer with a template denial notice and a label to return the new template. If you have questions or concerns about the process or what is acceptable and what is not, please contact Customer Support.

MEASURING GUIDELINES

Honeycomb Shades Specialty Shapes



MEASURING GUIDELINES

Angle and Triangle Windows

Either the top or bottom of the shade is sloped or angled.

1. **Measure all sides to ensure accurate fabrication.**
2. Measure the inside of the window opening for inside mounts.
3. For outside mounts, add the desired amount of overlap.
4. Slope angle must be measured in degrees using a protractor.
5. Record all measurements on the template you create for the shade.
6. Use the tallest height and widest width measurements when pricing the shade, unless otherwise specified.

Key (see Fig. 1)

LH: Left Height

RH: Right Height

W: Width

S: Slope

Arch, Circle and Quarter Circle Windows

1. For inside mounts, measure the exact width and height inside the window opening.
2. For outside mounts, measure the desired width and height.
3. Measure the height at its tallest point.
 - With quarter circles, height will equal width. In perfect arches, height will equal one-half the width.
 - With imperfect arches or eyebrows, exact height/width relationships do not occur, so measure carefully to ensure a good fit (see below).
 - Imperfect arches have a minimum height limitation. Generally, height should not be less than 25% of the overall width.

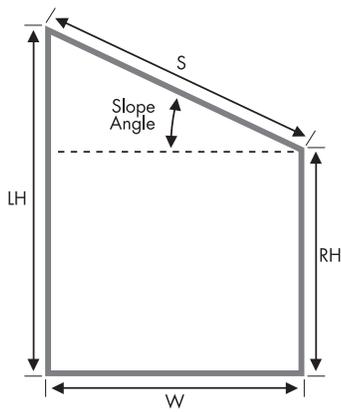
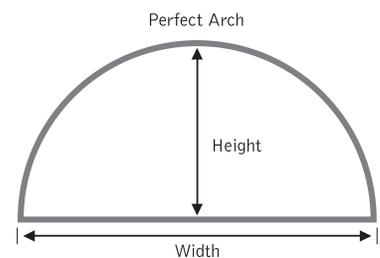
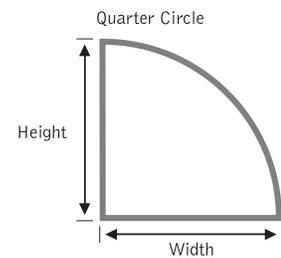
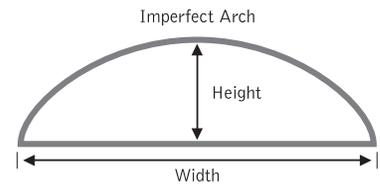
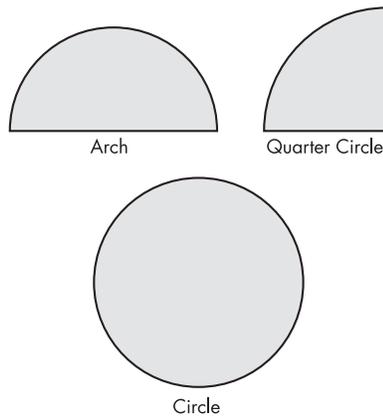


Fig. 1



MEASURING GUIDELINES

SPECIALTY SHAPES

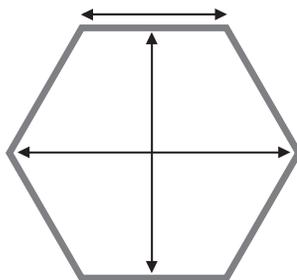
Hexagons and Octagons

1. Measure the window height and width appropriately for an inside or outside mount.
2. Measure the width at the shade's widest point.
3. Measure and indicate top rail width and bottom rail width.

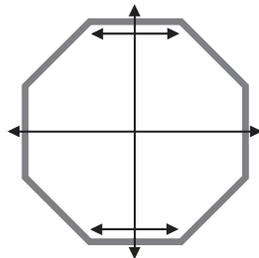
Trapezoids

1. Measure the window height, the top and bottom widths, and the length of the sloped side(s).
2. Measure what the width reduction of the shorter rail will be on each side (see below). The maximum differential is 9" per side.
3. Record all measurements on your template.

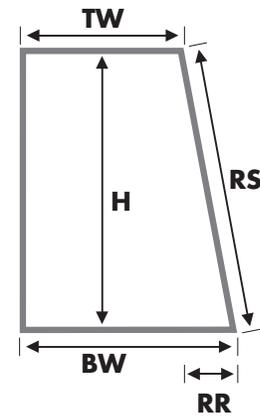
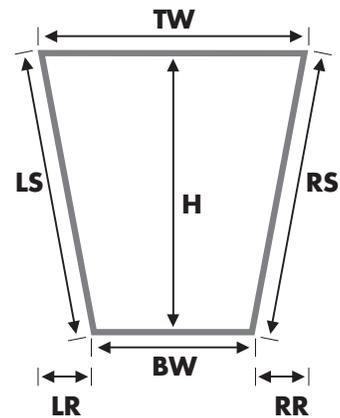
Note: The maximum rail differential varies by product. Refer to the specific product sections for maximum reductions.



Inside Mount



Outside Mount



Key

- | | |
|----------------|---------------------|
| TW: Top Width | BW: Bottom Width |
| RS: Right Side | RR: Right Reduction |
| LS: Left Side | LR: Left Reduction |
| H: Height | |

CARE AND CLEANING

For most of our window treatments, a light dusting with a vacuum cleaner brush attachment on a regular basis will keep them looking new for years.

RECOMMENDED CLEANING METHODS

- **Dusting.** Regular light dusting maintains a like-new appearance of most blinds, shades, shadings, and sheers.
- **Vacuumping.** For deeper cleaning, vacuum gently with a brush attachment of any vacuum cleaner. Most products may be vacuumed using a vertical stroke.
- **Compressed air or hair dryer (non-heat setting).** Use to blow dust off selected window coverings.
- **Spot-cleaning.** Spot-clean shades and blinds with soft cloth or sponge moistened with lukewarm water. Add mild detergent if needed. Blot gently to avoid creasing or damaging the fabric. Rubbing can damage fabrics. Spot-cleaning may result in cleaner areas.
- **Vinyl vertical blinds.** You can reduce build-up of static electricity by applying a thin film of detergent on all vanes.
- **Bathtub cleaning/water immersion.** This method can be used for faux wood blinds and most, but not all, honeycomb fabrics.
 1. Immerse entire shade in lukewarm water with mild detergent. Wash by gently moving liquid around with your fingers. Not recommended for blinds with cotton or decorative tapes.
 2. Rinse with clear water.
 3. Close shade before removing from rinse water.
 4. Hold rails and tilt the shade to allow excess water to drain off.
 5. Re-install damp shade into window opening.
 6. Lower shade all the way to allow it to dry completely.

Note: Honeycomb shades should be dried in the fully lowered position.

Products not recommended for bathtub cleaning include all SoftStyle cellular fabrics, Blackout Honeycomb Fabrics, 2" Hybrid Pleat Shades, Linen Allure Hybrid Pleat, Dimensions, Skylights, Sheer Shadings, Fabric Verticals, Woven Woods, Roller Shades, Dual Shades, TriLight Shades, and Wood Blinds.

Important! Do not immerse rails on Cordless Lift, Cordless Lift & Lock, Continuous Loop, Vertical Honeycomb systems, Faux Wood Blinds or TriLight Shades. Do not immerse headrail or bottomrail on Cordless Lift & Lock shades.

- **Ultrasonic cleaning.** Professional ultrasonic cleaning is recommended for several products. *Do not use this method for:* Wood Blinds, Honeycomb Skylights Systems, Faux Wood Blinds, light-dimming Sheer Shadings, and TriLight Shades. **Important! Do not immerse rails on Cordless Lift, Cordless Lift & Lock, Continuous Loop, or Vertical Honeycomb systems.**
- **Injection/extraction cleaning system.** This type of cleaning injects a cleaning solution into the fabric and extracts the dirty solution in the same motion. It is a very effective way to deep clean your window treatments. The service is typically performed in the home so there is no need to remove the window treatments. Dry method is recommended for certain fabrics. **Important! Do not use this method to clean fabric-covered rails or valances.**
- **Steaming.** Steaming can be done to remove wrinkles from some fabrics. A hand-held travel size steamer that provides continuous steam is best. Heavy-duty steamers are not recommended.



Dusting



Vacuumping



Spot-Cleaning

CARE AND CLEANING TIPS

Faux Wood or Vinyl Products

- To reduce static cling and help repel dust, wipe the blinds with dryer sheets.
- Do not use abrasive cleaners or chemical solvents, as they will scratch or damage the surface.

Wood Products

- Clean using a dry and soft feather duster, clean cloth, dust cloth or dusting mitt. A vacuum with the soft brush attachment can also be used.
- Ultrasonic cleaning or use of chemical solvents and scrubbing cleansers are not recommended. They will damage the product.
- Do not expose wood products to steam or high moisture areas to help ensure their long life.
- When cleaning any window, spray glass cleaner on a cloth rather than spraying directly on the window. This will prevent damage to the wood finish by splattering cleaner.

Cloth Tapes

- Tapes can be spot-cleaned with fabric cleaning wipes that can be found at grocery stores. These will typically not leave a stain or discolor the tapes.
- 100% polyester tapes can be spot-cleaned by blotting with a clean white cloth and cool distilled water. Support the tape from behind using another clean cloth that is dry. Use a gentle blotting action to clean the spot or soiled area. Rinse by blotting with clean distilled water, then let air dry. A gentle detergent can also be used on the 100% polyester trims.

Fabric Shades and Shadings

- **Do not use magnetic cleaners** such as a dusting mitt on room-darkening fabrics. This will damage the room-darkening backing.
- When cleaning any window, spray glass cleaner on a cloth rather than spraying directly on the window. This will prevent damage to the fabrics by splattering cleaner.
- While some fabric window covering products may seem perfect for an outdoor setting, all are recommended for indoor use only.

MOUNTING CHART

PRODUCT	STYLE	Minimum Inside Mount Depth	Minimum Inside Recessed Depth	Minimum Outside Mounting Surface Height	Headrail Depth	Headrail Height
Honeycomb and SoftStyle Shades	3/8" Single Cell	1"	1 1/2"	5/8"	1 1/8"	1/2"
	3/4" Single and all SoftStyle Single Cell	1 1/4"	2 1/4"	1"	1 7/8"	1/2"
	All Double Cell	1 1/4"	2 1/4"	1"	1 7/8"	1/2"
	All 1-1/4" Single Cell	1 3/4"	3"	1 1/2"	2 7/8"	1 1/2"
	Continuous Cord	3/4"	2 1/8"	1 1/2"	2"	1 1/2"
	Cordless Lift	3/4"	2 1/8"	1 1/2"	2"	1 1/2"
	Cordless Lift & Lock	1 1/4"	2 1/4"	1"	1 7/8"	1/2"
	Bliss Automation Bottom-Up (battery not mounted on headrail)	1 1/4"	2 1/8"	1"	1 7/8"	1/2"
	Bliss Automation Bottom-Up (battery mounted on headrail)	2 5/8"	3 1/4"	1 1/2"	2 7/8"	1/2"
	Bliss Automation Top-Down/Bottom-Up & Bottom-Up Internal Battery	1 1/4"	2 1/8"	1"	1 7/8"	1/2"
	PowerWand	3/4"	2 1/8"	1 1/2"	2"	1 1/2"
	TriLight Continuous Cord	3/4"	2 1/8"	1 1/2"	2"	1 1/2"
	TriLight Cordless	3/4"	2 1/8"	1 1/2"	2"	1 1/2"
	TriLight Cordless Lift & Lock	1 1/4"	2 1/4"	1"	1 7/8"	1/2"
	Vertical Application	15/16"	3 5/8"	5/8"	3 1/8"	1 7/8"
	Arches – 3/8" Single Cell	1"	1 1/2"	5/8"	1 1/8"	1/2"
	Arches – 3/4" Single and Double	1 1/4"	2 1/4"	1"	1 7/8"	1/2"
	Skylight – 3/8" Single Cell	1"	1 11/16"	5/8"	11/16"	1 11/16"
Skylight – 3/4" Single and Double Cell	1 1/4"	2 1/2"	1"	1 1/16"	2 1/2"	
Dimensions	Cordless Lift and Automation	1 3/4"	3"	1 1/2"	2 7/8"	1 1/2"
	Cordless Lift & Lock (extension brackets required for OB)	1 3/4"	2 3/4"	1"	1 7/8"	1/2"
2" Hybrid Pleat Shades	Cordless	3/4"	2 1/8"	1 1/2"	2"	1 1/2"
	Cordless Lift & Lock	1 1/4"	2 1/4"	1"	1 7/8"	1/2"
	Continuous Cord	3/4"	2 3/4"	2"	2 1/2"	3"
	Bliss Automation Bottom-Up (battery not mounted on headrail)	1 1/4"	2 1/4"	1"	1 7/8"	1/2"
	Bliss Automation Bottom-Up (battery mounted on headrail)	2 5/8"	3 1/4"	1 1/2"	2 7/8"	1/2"
	Bliss Automation Top-Down/Bottom-Up & Bottom-Up Internal Battery	1 1/4"	2 1/4"	1"	1 7/8"	1/2"
	TriLight	3/4"	2 3/4"	2"	2 1/2"	3"
	Vertical Application	15/16"	3 5/8"	5/8"	3 1/8"	1 7/8"
Sheer Shadings	Standard Headrail / Simplicity Automation / PowerWand	1"	3 1/4"	1"	3 3/16"	2 1/2"
	Standard Headrail with Back Cover	1 1/4"	3 1/2"	1 1/8"	3 5/16"	2 1/2"
	Cordless Control	1"	3 1/4"	1"	3 5/16"	2 1/2"
	Retractable Cord Control	1"	3 1/4"	1"	3 5/16"	2 1/2"
	Bliss Automation / Somfy Automation	1"	3 1/4"	1"	3 3/16"	2 1/2"
Vertical Shadings	Standard	1"	6 1/4"	1 1/8"	1 1/2"	1 1/2"
	Cord Loop/Retractable Cord	1 1/2"	3 3/4"	1 1/2"	3 5/8"	3"
Dual Shades	Bliss Automation	1 1/2"	3 3/4"	1 1/2"	3 5/8"	3"
	Somfy Automation / PowerWand	1 1/2"	3 3/4"	1 1/2"	3 5/8"	3"
	TouchLift/AgileLift Cordless	1"	2"	1 1/2"	2"	1/2"
Roller Shades	Open Roll	1 1/4"	2-1/8" to 4" (depending on roll diameter)	1 3/4"	NA	NA
	Small Curved Cassette	1 1/2"	2 7/8"	2 3/4"	2 1/2"	2 1/2"
	Medium Curved Cassette	1 1/2"	3 3/4"	3 1/8"	3 3/4"	3 1/8"
	Large Curved Cassette	1 1/2"	4 3/8"	4"	3 7/8"	3 7/8"
	Square Cassette	1 1/2"	3 3/4"	4"	3 5/8"	4"
	Deluxe Valance (with returns)	1 7/8"	4 1/4"	2"	Varies	3 5/8"
	Deluxe Valance (without returns)	1 1/4"	3 1/8"	NA	2 1/2"	3 5/8"
	Fabric Cornice	1"	1 1/2"	3"	4"	Std. 6", Min. 4" & Max. 8"
	3" Fascia (R Series)	2 5/8"	3 1/8"	2 3/4"	2 1/4"	3"
	3" Fascia (Skyline)	2 3/4"	3 1/4"	2 5/8"	1 1/2"	3 1/2"
	4" Fascia (R Series)	3 5/8"	4 1/16"	3 3/16"	2 3/4"	4"
	4" Fascia (Skyline)	3 3/8"	4 3/16"	2 3/4"	1 1/4"	3 3/16"
	Pocket Headrail	3 5/8"	4 9/16"	3 3/4"	4 1/2"	4 1/8"
	Dual Mount (Skyline)	2"	2" to 3-1/2" (depending on roll diameter)	NA	NA	NA
	Dual Mount Skyline w/ Fabric Cornice	3 - 3/4"	4 - 3/8"	NA	Varies	Varies
	Panel Track (for 2 track channels)	1 3/4"	2 1/2"	2 1/2+"	3"	5/8"
Hardwire	3.25"	3-1/4" to 4-1/2" (depending on roll diameter)	3 1/4"	NA	NA	
Roller Basics	Clutch Lift	2"	2 1/2"	1-3/4"	4"	4"
	Cordless Lift	2"	2 1/2"	1-3/4"	4"	4"
	Bliss Automation	2"	2 1/2"	2-1/4"	4"	4"
Natural Wovens	Small Headrail	1 1/2"	2 1/4"	1"	1 1/2"	5/8"
	Large Headrail	1 1/2"	2 3/4"	1"	2 1/2"	5/8"
	3/4" Headrail	3/4"	1 1/4"	1/2"	3/4"	3/4"
Wood Blinds	2" Slat	1 1/8"	3 1/2"	1 3/4"	2 1/4"	1 1/2"
	2 3/8" Slat	1 1/4"	3 3/4"	1 3/4"	2 1/4"	1 1/2"
Faux Woods	2" Slat	1 1/8"	3 1/2"	1 3/4"	2 1/4"	1 1/2"
	2 1/2" Slat	1 1/4"	3 3/4"	1 3/4"	2 1/4"	1 1/2"
Vertical Blinds	Standard Headrail	2"	3 3/4"	1 3/4"	1 1/2"	1"
	Deluxe	7/8"	1 3/4"	5/8"	1 1/4"	1 1/2"
Aluminum Blinds	Value/Basic	7/8"	1 1/4"	5/8"	1"	1"
	Macro 2"	1 1/8"	3 3/8"	1 3/4"	2 1/4"	1 1/2"

PRODUCT OPTIONS

Option	Honeycomb Shades	SoftStyle Shades	2" Hybrid Pleat Shades	Dimensions	Sheer Shadings	Vertical Shadings	Natural Wovens	Roller Shades	Roller Basics	Dual Shades	Wood Blinds	Faux Woods	Vertical Blinds	Aluminum Blinds
AgileLift								X		X				
Angle	X	X												
Arch	X	X												
Bliss Automation	X	X	X	X	X		X	X	X	X	X			
Bliss Automation TD/BU	X	X	X											
Combo Wand/Cord						X								
Cont. Cord Loop TD/BU	X	X	X											
Continuous Cord Loop	X	X	X		X					X				
Clutch Chain Control							X	X	X					
Cord/Chain Control													X	
Cordless Lift	X	X	X	X	X		X	X	X		X	X		
Cordless Lift & Lock	X	X	X	X							X	X		X
Cordless Lift & Lock TD/BU	X	X	X											
Cordless Lift TD/BU	X	X	X											
Cordless XL											X	X		
Exterior Shades								X						
Hard-Wired Automation								X						
Moving Wand						X								
Panel Track								X						
PowerWand	X	X			X		X	X		X				
Retractable Cord Control					X					X				
Safety Wand													X	
Skylight	X	X												
Somfy Automation/ Somfy Tilt Automation	X	X	X		X		X	X		X	X	X		
Specialty Shapes	X	X												
Standard Cordlock	X	X					X				X	X		X
Three-on-One Headrail	X	X	X				X	X						
Top-Down	X	X					X	X						
Top-Down/Bottom-Up	X	X					X							
TriLight Shades®	X	X	X											
Two-Fabric Combination	X													
Two-on-One Headrail	X	X	X	X	X		X	X		X	X	X		X
Vertical Application	X	X	X											

PRIVACY AND LIGHT CONTROL

PRODUCT	STYLE	LIGHT CONTROL				
		Sheer	Semi-Sheer	Semi-Opaque	Opaque	Blackout
Honeycomb Shades	3/8" Bella Vista (H52)			X		
	3/8" Bella Vista Blackout (H55)					X
	3/8" Marcella (H44)			X		
	3/8" Opulence (H40)			X		
	3/8" Opulence Blackout (H41)					X
	3/4" Bella Vista (H72)			X		
	3/4" Bella Vista Blackout (H75)					X
	3/4" Cardiff (H91)			X		
	3/4" Fiesta (H80)			X		
	3/4" Fiesta Blackout (H81)					X
	3/4" Glimmer (HS3)			X		
	3/4" Glimmer Blackout (HS4)					X
	3/4" Linen (H27)			X		
	3/4" Marcella (H45)			X		
	3/4" Marcella Blackout (H46)					X
	3/4" Melodic (HX6)			X		
	3/4" Mirada (H92)			X		
	3/4" Opulence (H28)			X		
	3/4" Opulence Blackout (H29)					X
	3/4" Peaceful (H96)			X		
	3/4" Radiance (HF6)			X		
	3/4" Radiance Blackout (HF7)					X
	3/4" Serene FR (H62)			X		
	3/4" Serene FR Blackout (H60)					X
	3/4" Tiffany Sheer (H25)		X			
	3/4" Tranquility Semi-Sheer (H24)			X		
	1-1/4" Bella Vista (H77)			X		
	1-1/4" Bella Vista Blackout (H78)					X
	Peaceful Allure Dimensions			X		
	Peaceful Allure 2" Hybrid Pleat			X		
1/2" Marcella Double Cell (H47)			X			
1/2" Opulence Double Cell (H39)			X			
1/2" Radiance Double Cell (HF5)			X			
Sheer Pleated for TriLight Shades		X				
SoftStyle Shades	Semi-Opaque - Small SingleCell			X		
	Semi-Opaque - Large SingleCell			X		
	Semi-Opaque - Double Cell			X		
	Semi-Opaque - 1-1/4" SingleCell			X		
	Blackout - Small SingleCell					X
	Blackout - Large Single Cell					X
	Blackout - Double Cell					X
	Blackout - 1-1/4" Single Cell					X
2" Hybrid Pleat Shades	2" Hybrid Pleat – Semi-Opaque			X		
	2" Hybrid Pleat – Blackout					X



Sheer
Softly filters light and reduces glare. Images, shapes and people can be seen clearly. Provides the least amount of light and shape screening.



Semi-Sheer
Filters strong light. Images, shapes and people can be seen with some clarity. Provides a modest degree of light and shape screening.



Semi-Opaque
Significantly reduces light. Images, shapes and people cannot be seen clearly. Provides a moderate to strong degree of light and shape screening. Darker colored materials tend to provide stronger screening than lighter colored materials in this category.



Opaque
Dramatically reduces light. Images, shapes and people are not distinguishable. Provides privacy against most all direct light and shape screening (except minimal light that may seep through closed or overlapping opaque/blackout slats and vanes).



Blackout
Blocks out virtually all light (except light that may enter on the sides of the shade or stitching hole) for maximum privacy and darkness.

PRIVACY AND LIGHT CONTROL

PRODUCT	STYLE	LIGHT CONTROL				
		Sheer	Semi-Sheer	Semi-Opaque	Opaque	Blackout
Roller Shades	1% E Screen			X		
	1% Nordic Screen Plus			X		
	1% S Screen			X		
	1% Sheerweave 2500			X		
	1% Sheerweave 2701			X		
	1% Sheerweave 4901			X		
	1% Sheerweave 5000			X		
	1% Toka			X		
	3% E Screen		X			
	3% E Screen Chroma		X			
	3% M Screen		X			
	3% Nordic Screen Plus		X			
	3% Sheerweave 2410		X			
	3% Sheerweave 2703		X			
	3% Sheerweave 4400		X			
	3% Sheerweave 4600		X			
	3% Sheerweave 4903		X			
	3% Sheerweave 5000		X			
	4% S Screen		X			
	5% E Screen		X			
	5% M Screen Deco		X			
	5% Nordic Screen Plus		X			
	5% Sheerweave 2000		X			
	5% Sheerweave 2390		X			
	5% Sheerweave 2705		X			
	5% Sheerweave 4000		X			
	5% Sheerweave 4500		X			
	5% Sheerweave 5000		X			
	7% Sheerweave 5000		X			
	10% E Screen		X			
	10% Sheerweave 2360		X			
	10% Sheerweave 4100		X			
10% Sheerweave 5000		X				



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PRIVACY AND LIGHT CONTROL

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		Sheer	Semi-Sheer	Semi-Opaque	Opaque	Blackout
Roller Shades	Alway Blackout					X
	Avila R Blackout					X
	Blackout - Solid					X
	Brilliance		X			
	Brilliance Blackout					X
	Carrara			X		
	Carrara Blackout					X
	Chesapeake Blackout					X
	Claudio		X	X		
	Claudio Blackout					X
	Cordis			X		
	Drizzle		X			
	Flocke Blackout					X
	Hayworth			X		
	Hayworth Blackout					X
	Lazul		X	X		
	Linview		X	X		
	Linview Blackout					X
	Montero			X		
	Poplar			X		
	Poplar Blackout					X
	Ranger			X		
	Ranger Blackout					X
	Rhone			X		
	Rhone Blackout					X
	Ripoli			X		
	Santa Cruz			X		
	Santa Cruz Blackout					X
	Scala Blackout					X
	Sheerweave 7000					X
	Sheerweave 7200R					X
	Sheerweave 7250R		X			
	Sheerweave 7400					X
	Sheerweave 7450		X			
	Sheerweave 7500					X
	Sheerweave 7500R					X
	Sheerweave 7600					X
	Sheerweave 7650		X			
	Sheerweave 7700R					X
	Sheerweave 7750R			X		
	Sorrento		X			
	Tundra			X		
	Tundra Blackout					X
	Uptown			X		
	Uptown Room Darkening				X	
	Vail			X		
	Vail Blackout					X
Veda Room Darkening				X		
World Textures 1		X				
World Textures 2			X			



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PRIVACY AND LIGHT CONTROL

PRODUCT	STYLE	LIGHT CONTROL				
		Sheer	Semi-Sheer	Semi-Opaque	Opaque	Blackout
Roller Basics	Basics Screen 1%			X		
	Basics Screen 3%		X			
	Basics Screen 5%		X			
	Basics Blackout					X
	Basics Light Filtering			X		
	Basics Deco I			X		
	Basics Deco II			X		
Woven Woods	Antigua		X			X with RD liner
	Banjar			X		X with RD liner
	Bimini				X	X with RD liner
	Ensenada				X	X with RD liner
	Hi Lo	X				X with RD liner
	Honduras				X	X with RD liner
	Kano		X			X with RD liner
	Mesa			X		X with RD liner
	Nagoya		X			X with RD liner
	Portsmouth				X	X with RD liner
	Saba			X		X with RD liner
	Serengeti			X		X with RD liner
	Sumatra		X			X with RD liner
Veracruz				X	X with RD liner	
Zee				X	X with RD liner	
Decorative Wovens	Select Weaves					
	Cancun		X			X with RD liner
	Cano		X			X with RD liner
	Caspian		X			X with RD liner
	Mali		X			X with RD liner
	Rio		X			X with RD liner
	Salvador		X			X with RD liner
	Sintra	X				X with RD liner
	Tunisia		X			X with RD liner
	Grass Weaves					
	Celebes		X			X with RD liner
	Granada	X				X with RD liner
	Kokomo		X			
	Luzon		X			X with RD liner
	Singapore			X		X with RD liner
Sheer Shadings	Light Filtering		X			
	Light Dimming		X			
Vertical Shadings	Translucent	X open		X closed		
	Light Dimming	X open			X closed	



Sheer
Softly filters light and reduces glare. Images, shapes and people can be seen clearly. Provides the least amount of light and shape screening.



Semi-Sheer
Filters strong light. Images, shapes and people can be seen with some clarity. Provides a modest degree of light and shape screening.



Semi-Opaque
Significantly reduces light. Images, shapes and people cannot be seen clearly. Provides a moderate to strong degree of light and shape screening. Darker colored materials tend to provide stronger screening than lighter colored materials in this category.



Opaque
Dramatically reduces light. Images, shapes and people are not distinguishable. Provides privacy against most all direct light and shape screening (except minimal light that may seep through closed or overlapping opaque/blackout slats and vanes).



Blackout
Blocks out virtually all light (except light that may enter on the sides of the shade or stitching hole) for maximum privacy and darkness.

PRIVACY AND LIGHT CONTROL

PRODUCT	STYLE	LIGHT CONTROL					
		Sheer	Semi-Sheer	Semi-Opaque	Opaque	Blackout	
Dual Shades	Avalon			X			
	Beaumont			X			
	Buena Vista			X			
	Cinema			X			
	Definition				X		
	Delicate			X			
	Eaton			X			
	Elegance			X			
	Epicure			X			
	Extravagance			X			
	Glorious			X			
	Indulgence			X			
	Knollwood			X			
	Knollwood Wide			X			
	Lakeside			X			
	Lavish			X			
	Luminous			X			
	Luna					X	
	Luxury			X			
	Mid Century			X			
	Obscure					X	
	Palladian			X			
	Pressed			X			
	Riverside			X			
Serene					X		
Strande			X				
Sublime			X				
Traverse					X		
Wood Blinds	All Styles				X closed		
Faux Woods	All Styles				X closed		
Vertical	PVC - All Styles				X closed		
	Fabric - With Insert Groovers				X closed		
	Fabric - Free Hang (below)						
	Cantina Romana		X				
	Carleton		X				
	Clement		X				
	Clement Blackout					X	
	Falmouth Blackout					X	
	Miramar		X				
	San Simeon		X				
	Vermont		X				
Aluminum	All Styles				X closed		



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