



kirsch®

Custom Textured Blinds

Suggested Retail Pricing
Effective April 2015

Textured Blinds

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How to Place an Order

STEP 1 General Blind Information

Color Number

Color Description

STEP 2 Options and Upgrades

The following options may be available. See individual price page information for detailed availability.

Control Locations and Type

Hold-Down Brackets

Multiple Blinds on One Headrail

Extension Brackets

Valance Upgrade

Extended Valance

STEP 3 Mount Type and Blind Measurements

See page 4 for measurement instructions

Inside or Outside Mount

WIDTH first, then HEIGHT

STEP 4 Quantity of Blinds Being Ordered

STEP 5 Delivery Options

Indicate ship to address

STEP 6 Purchase Order Number

Textured Blinds

How to Measure

NOTE: Smallest unit of measure is 1/8".

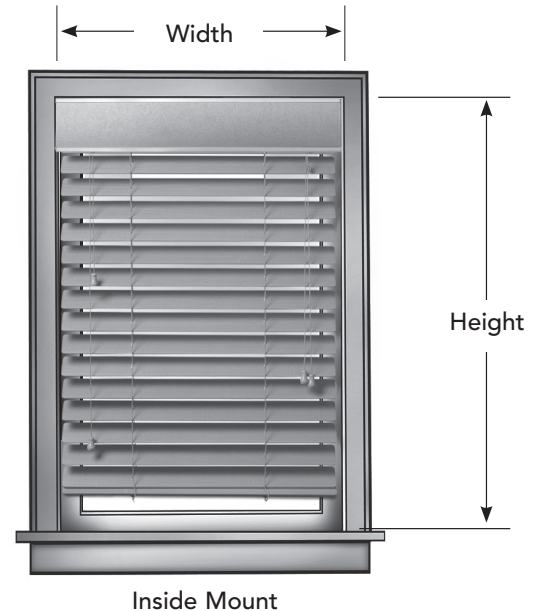
Blinds installed on windows near wall or baseboard heaters must clear the heaters by 12" above and 6" to the side.

INSIDE MOUNT

Inside Mount (IM) Installation

To find width: Measure exact distance to the nearest 1/8" between inside surfaces of window frame at the top, middle, and bottom, and use the narrowest width. Do not make any width deductions. Factory will make the appropriate deductions.

To find height: Measure exact distance to the nearest 1/8" from inside surface at top of window to sill at the left, middle and right and use the longest height. If you prefer blind not to touch sill, deduct 1/4". If there is no sill, measure height to point where blind is to reach.

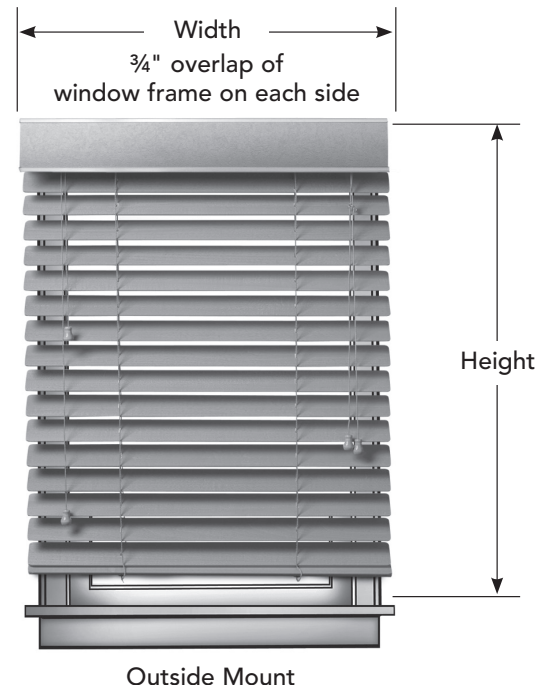


OUTSIDE MOUNT

Outside Mount (OM) Installation

To find width: Measure exact distance to the nearest 1/8" between the outermost points where the blind is to be placed. For optimum light control, this measurement should extend 3/4" beyond the window opening on each side (or 1 1/2" for the entire width).

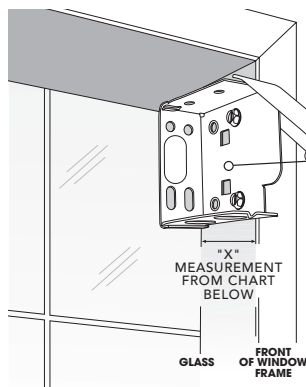
To find height: Measure exact distance to the nearest 1/8" from where top of blind will be located to top of sill. Blind should extend at least 2" above opening or window frame. If there is no sill or if blind is to overlap window frame, measure to point where blind is to reach.



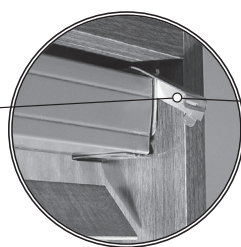
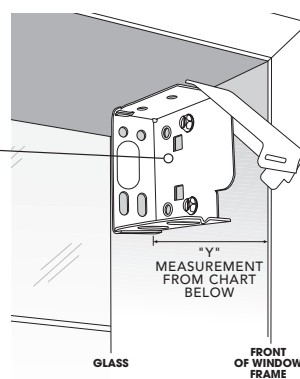
Critical Dimensions

HEADRAIL DIMENSIONS AND INSTALLATION DEPTH REQUIREMENTS

Headrail and Valance Protruding Mount Installation



Headrail and Valance Flush Mount Installation



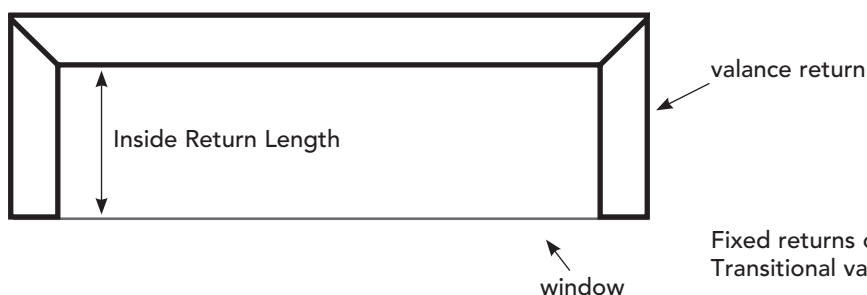
Mounting Box Bracket

		Minimum Mounting Surface	
	HEADRAIL DIMENSIONS (Height x Depth)	HEADRAIL AND VALANCE PROTRUDES Clearances necessary for either side, back or top mount	FLUSH MOUNT HEADRAIL AND VALANCE
DesignLine Valance	1½" x 2¼"	1 ¼"	3 ⅝"
Traditional Valance	1½" x 2¼"	1 ¼"	4 ½"
Transitional Valance	1½" x 2¼"	1 ¼"	3 ⅞"

OUTSIDE MOUNT VALANCE RETURN MEASUREMENT

Standard valance return is 2⅝". If a longer return is needed, measure the inside return length of the valance as shown and provide measurement. See page 14 for minimum and maximum valance return length as well as other valance measurements.

Outside Mount Valance (top view)



Fixed returns on Traditional and Transitional valances: 4 3/8"

Textured Blinds

Critical Dimensions

SIZE LIMITATIONS

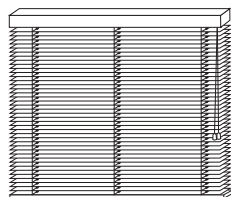
	Inside Mount (IM)*		Outside Mount (OM)	
	Minimum Width	Minimum Width	Minimum Width	Minimum Width
Tilt and Lift Controls - Opposite Side	10¼"	96½"	10"	96"
Tilt Control in Center; No Lift Control	9½"	10¼"	9¼"	10"
No Tilt and Lift Controls; Slats in Open Position	6⅞"	9½"	6⅝"	9¼"

* Before factory deductions

FACTORY DEDUCTIONS

	Inside Mount	Outside Mount
Headrail	-½"	-¼"
Slat	-½"	0
Valance	0	+1"

LADDER AND CORD COUNT CHART



Blind Width Inside Mount*	Blind Width Outside Mount	Number of Ladders	Number of Standard Cords
10½" to 19½"	10" to 19"	2	2
19⅝" to 33½"	19⅞" to 33"	3	2
33⅝" to 45½"	33⅞" to 45"	4	4
45⅝" to 57½"	45⅞" to 57"	5	3
57⅝" to 69½"	57⅞" to 69"	6	4
69⅝" to 81½"	69⅞" to 81"	7	4
81⅝" to 93½"	81⅞" to 93"	8	4

* Before factory deductions

STACKING CHART**

Blind Height	36"	42"	48"	54"	60"	66"	72"	84"	96"	108"	120"
Stack Height†	2½"	2⅝"	2⅞"	3"	3⅝"	3⅞"	3½"	3⅞"	4¼"	4⅝"	4⅞"



**Stacking dimensions are approximate and could vary ±1".

†Stack height does not include headrail height.

Textured Blinds

Finish Index

All Textured Blind Collections have a matching collection in Vertical Blinds.

PRICE GROUP 1

Galway Collection

Color #	Description
64086029	Pearl White
64086030	Linen
64086031	Alabaster Cream
64070193	Ash
64086033	Maple
64070191	Wheat
64070192	Toffee

PRICE GROUP 2

Driftwood Collection

Color #	Description
63952501	Muslin
63952502	Clay
63952500	Bamboo
63952503	Putty
63952504	Cork
63952505	Clove

Tactics Collection

Color #	Description
64286046	Cloud
64286049	Boardwalk
64286048	Light Pumpkin
64287071	Tumbleweed
64287070	Saltillo
64286050	Pottery

Wingate Collection

Color #	Description
64351711	Whitewash
64351710	Wild Dunes
64351712	Sesame
64351713	Row Boat
64351717	Russet
64351716	Tobacco

Fresco Collection

Color #	Description
64451771	Ivory
64451772	Granite
64451773	Oatmeal
64451770	Saltillo
64451774	Brownstone

PRICE GROUP 3

Faux Leather Collection

Color #	Description
64151901	Bone
64151902	Alabaster
64151903	Cocoa
64151904	Honey
64151905	Whiskey
64151900	Saddle
64151907	Black

All Textured Blind slats provide room darkening.

Cleaning Guide

Keep your Kirsch® Textured Blinds looking their best with routine maintenance. You can clean the blind hanging in place or you can take it down. By tilting the slats down, but not quite closed, you will be able to clean most of the top surface of each slat.



- Periodically wipe blinds with a soft cloth, a dusting mitt, or a soft, lightly dampened cloth.
- Do not use solvents or abrasive solutions to clean the blind. This will cause damage to the blind which is not covered under warranty.



- You may also periodically wipe blinds with the brush attachment from a vacuum cleaner.

Textured Blinds

Price Group 1

Galway Collection

AVAILABLE COLORS - GALWAY COLLECTION

Pearl White	64086029	Ash	64070193	Toffee	64070192
Linen	64086030	Maple	64086033		
Alabaster Cream	64086031	Wheat	64070191		

SIZE LIMITATIONS

	Inside Mount (IM)*		Outside Mount (OM)	
	Minimum Width	Maximum Width	Minimum Width	Maximum Width
Tilt and Lift Controls - Opposite Side	10¼"	96½"	10"	96"
Tilt Control in Center; No Lift Control	9½"	10¼"	9¼"	10"
No Tilt and Lift Controls; Slats in Open Position	6⅞"	9½"	6⅝"	9¼"

* Before factory deductions

Textured Blinds

Price Group 1

Galway Collection

PRICE GROUP 1

Finishes available: Galway

	Width to																
	24"	31"	36"	42"	48"	54"	60"	66"	72"	78"	84"	90"	96"	108"	120"	132"	144"
Height to 30"	214	243	291	335	380	428	462	511	561	598	643	692	740	788	848	905	964
36"	238	282	326	365	414	462	517	561	604	657	697	740	784	837	901	960	1028
42"	267	317	370	409	462	517	580	628	677	730	784	828	881	944	1013	1082	1154
48"	297	350	405	452	517	570	638	697	764	824	887	955	1013	1087	1164	1242	1330
54"	321	380	438	492	565	633	701	774	837	911	979	1051	1120	1198	1281	1374	1466
60"	350	409	482	541	614	692	770	848	920	998	1071	1150	1223	1310	1403	1501	1608
66"	380	452	530	594	672	760	848	935	1013	1096	1184	1267	1358	1451	1554	1666	1784
72"	409	487	574	648	740	828	920	1018	1106	1198	1295	1383	1477	1578	1695	1812	1939
78"	418	506	604	706	804	896	1008	1106	1198	1295	1398	1494	1597	1715	1837	1964	2100
84"	458	550	652	755	861	974	1082	1188	1291	1398	1505	1613	1730	1847	1973	2114	2261
90"	482	584	697	808	925	1047	1160	1271	1388	1494	1597	1715	1837	1964	2100	2246	2401
96"	506	618	745	861	984	1111	1231	1358	1477	1578	1695	1812	1939	2075	2221	2377	2538
102"	541	652	784	915	1047	1178	1310	1441	1544	1652	1768	1891	2022	2163	2314	2474	2650
108"	570	697	837	974	1106	1247	1388	1525	1637	1748	1871	2003	2138	2285	2446	2617	2807
114"	598	730	877	1028	1169	1315	1461	1568	1681	1797	1920	2056	2202	2348	2514	2694	2884
120"	628	770	931	1076	1227	1383	1544	1657	1768	1895	2027	2167	2319	2480	2655		
	single blind				2 blinds on one headrail							3 blinds on one headrail				Not available	

Surcharge Options

DesignLine™ Valance (replacement)	8	8	15	19	19	28	28	34	34	38	44	48	53	58	63	68	68
Transitional Valance	19	24	28	44	48	63	68	78	82	87	97	111	122	127	140	151	160
Traditional Valance	24	34	44	58	68	82	92	111	111	122	140	155	165	180	194	209	224

DesignLine™ Valance comes standard at no charge.
Trim color must be specified. See page 14 for available colors.

Shaded area requires multiple blinds per headrail. To price multiple blinds on a headrail, see price above based on overall width then add appropriate surcharge from below.

FREE OPTIONS*

- DesignLine™ Valance (Standard)
- Cord Tilt Only
- Choice of Control Options
 - Tilter Left, Lift Cord Right (Standard)
 - Tilter Right, Lift Cord Left
- Hold-Down Brackets
- Extension Brackets (2" or 4")
- Extended Valance (Up to 3" Greater than Ordered Width)

* Must be requested at time of the order. See page 14 for details.

SURCHARGE OPTIONS

Valance Upgrades	See Price Grid
2 Blinds per Headrail	\$116
3 Blinds per Headrail	\$151

Textured Blinds

Price Group 2

Driftwood, Tactics, Wingate and Fresco Collections

AVAILABLE COLORS - DRIFTWOOD COLLECTION

Muslin	63952501	Putty	63952503
Clay	63952502	Cork	63952504
Bamboo	63952500	Clove	63952505

AVAILABLE COLORS - TACTICS COLLECTION

Cloud	64286046	Tumbleweed	64287071
Boardwalk	64286049	Saltillo	64287070
Light Pumpkin	64286048	Pottery	64286050

AVAILABLE COLORS - WINGATE COLLECTION

Whitewash	64351711	Row Boat	64351713
Wild Dunes	64351710	Russet	64351717
Sesame	64351712	Tobacco	64351716

AVAILABLE COLORS - FRESCO COLLECTION

Ivory	64451771	Saltillo	64451770
Granite	64451772	Brownstone	64451774
Oatmeal	64451773		

SIZE LIMITATIONS

	Inside Mount (IM)*		Outside Mount (OM)	
	Minimum Width	Maximum Width	Minimum Width	Maximum Width
Tilt and Lift Controls - Opposite Side	10¼"	96½"	10"	96"
Tilt Control in Center; No Lift Control	9½"	10¼"	9¼"	10"
No Tilt and Lift Controls; Slats in Open Position	6⅞"	9½"	6⅞"	9¼"

* Before factory deductions

Textured Blinds

Price Group 2

Driftwood, Tactics, Wingate and Fresco Collections

PRICE GROUP 2

Finishes available: Driftwood, Tactics, Wingate, Fresco

	Width to																
	24"	31"	36"	42"	48"	54"	60"	66"	72"	78"	84"	90"	96"	108"	120"	132"	144"
Height to 30"	271	311	374	434	487	541	594	648	711	760	817	881	940	1004	1082	1154	1227
36"	307	361	418	467	530	594	652	711	770	837	887	940	998	1067	1150	1223	1310
42"	345	405	472	525	594	661	735	799	861	931	998	1051	1125	1203	1291	1378	1471
48"	380	448	517	574	652	725	813	887	974	1047	1130	1218	1291	1383	1485	1584	1695
54"	409	487	561	628	716	804	891	984	1067	1160	1247	1340	1427	1530	1632	1753	1871
60"	448	525	608	686	779	881	979	1082	1174	1271	1363	1466	1558	1671	1793	1915	2047
66"	482	574	672	755	852	968	1082	1188	1291	1398	1510	1617	1734	1851	1983	2120	2270
72"	525	624	730	824	940	1051	1174	1295	1407	1530	1652	1764	1884	2011	2158	2310	2470
78"	536	643	770	896	1023	1140	1286	1407	1530	1652	1784	1909	2040	2183	2338	2499	2674
84"	580	697	828	960	1096	1242	1378	1514	1646	1784	1920	2051	2202	2354	2514	2694	2880
90"	608	740	887	1028	1178	1334	1477	1621	1773	1909	2040	2183	2338	2499	2674	2864	3064
96"	643	784	951	1096	1251	1418	1574	1734	1884	2011	2158	2310	2470	2646	2831	3031	3234
102"	686	828	998	1169	1334	1505	1671	1841	1964	2100	2251	2407	2577	2757	2953	3157	3377
108"	725	887	1067	1242	1407	1593	1773	1948	2084	2227	2383	2553	2728	2913	3118	3337	3571
114"	760	931	1115	1310	1490	1676	1866	1997	2138	2290	2446	2621	2807	2991	3206	3430	3673
120"	799	979	1184	1374	1564	1764	1973	2110	2251	2411	2582	2763	2957	3163	3381		
	single blind				2 blinds on one headrail							3 blinds on one headrail				Not available	

Surcharge Options

DesignLine™ Valance (replacement)	8	8	15	19	24	28	34	38	38	44	48	53	53	63	63	72	72
Transitional Valance	19	24	34	44	53	63	72	82	87	92	107	122	127	135	151	160	175
Traditional Valance	28	34	48	63	72	92	102	116	122	131	151	165	180	194	209	224	238

DesignLine™ Valance comes standard at no charge.
Trim color must be specified. See page 14 for available colors.

Shaded area requires multiple blinds per headrail. To price multiple blinds on a headrail, see price above based on overall width then add appropriate surcharge from below.

FREE OPTIONS*

- DesignLine™ Valance (Standard)
- Cord Tilt Only
- Choice of Control Options
 - Tilter Left, Lift Cord Right (Standard)
 - Tilter Right, Lift Cord Left
- Hold-Down Brackets
- Extension Brackets (2" or 4")
- Extended Valance (Up to 3" Greater than Ordered Width)

* Must be requested at time of the order. See page 14 for details.

SURCHARGE OPTIONS

Valance Upgrades	See Price Grid
2 Blinds per Headrail	\$116
3 Blinds per Headrail	\$151

Textured Blinds

Price Group 3

Faux Leather Collection

AVAILABLE COLORS - FAUX LEATHER COLLECTION

Bone	64151901	Honey	64151904	Black	64151907
Alabaster	64151902	Whiskey	64151905		
Cocoa	64151903	Saddle	64151900		

SIZE LIMITATIONS

	Inside Mount (IM)*		Outside Mount (OM)	
	Minimum Width	Maximum Width	Minimum Width	Maximum Width
Tilt and Lift Controls - Opposite Side	10¼"	96½"	10"	96"
Tilt Control in Center; No Lift Control	9½"	10¼"	9¼"	10"
No Tilt and Lift Controls; Slats in Open Position	6⅞"	9½"	6⅞"	9¼"

* Before factory deductions

Textured Blinds

Price Group 3

Faux Leather Collection

PRICE GROUP 3

Finishes available: Faux Leather

	Width to																
	24"	31"	36"	42"	48"	54"	60"	66"	72"	78"	84"	90"	96"	108"	120"	132"	144"
Height to 30"	307	350	423	487	545	608	668	730	799	857	920	988	1062	1130	1214	1295	1383
36"	345	409	472	525	598	668	735	799	861	940	998	1062	1125	1198	1291	1374	1477
42"	385	458	536	589	668	745	828	896	968	1047	1125	1184	1262	1354	1451	1550	1657
48"	428	506	584	648	735	813	911	998	1096	1178	1271	1369	1451	1558	1671	1784	1909
54"	462	545	633	706	808	905	1004	1111	1198	1305	1403	1510	1608	1720	1837	1973	2104
60"	506	589	686	770	877	988	1100	1214	1320	1432	1540	1652	1753	1880	2011	2154	2299
66"	541	648	760	848	960	1087	1214	1340	1451	1574	1700	1817	1948	2084	2231	2387	2553
72"	589	701	824	925	1062	1184	1320	1461	1588	1720	1861	1987	2120	2265	2426	2597	2777
78"	604	721	861	1013	1150	1286	1447	1588	1720	1861	2007	2148	2294	2454	2630	2816	3011
84"	652	784	935	1082	1231	1398	1550	1705	1851	2007	2163	2310	2474	2646	2826	3031	3240
90"	686	833	998	1160	1325	1501	1661	1821	1993	2148	2294	2454	2630	2816	3011	3220	3444
96"	721	887	1067	1231	1413	1593	1768	1948	2120	2265	2426	2597	2777	2976	3187	3410	3640
102"	770	935	1125	1310	1501	1690	1880	2071	2211	2363	2533	2709	2900	3103	3318	3553	3796
108"	813	998	1198	1398	1588	1788	1993	2187	2343	2504	2680	2869	3064	3279	3508	3751	4020
114"	857	1047	1257	1477	1676	1884	2100	2246	2407	2577	2753	2947	3157	3366	3606	3859	4132
120"	896	1100	1334	1544	1759	1987	2217	2373	2533	2713	2904	3108	3327	3557	3805		
	single blind				2 blinds on one headrail							3 blinds on one headrail				Not available	

Surcharge Options

DesignLine™ Valance (replacement)	8	15	15	19	24	28	34	38	44	44	53	58	63	68	72	78	82
Transitional Valance	19	28	34	48	58	68	78	87	92	97	111	127	135	146	155	171	180
Traditional Valance	28	38	48	63	78	92	107	122	127	135	155	171	184	199	214	228	248

DesignLine™ Valance comes standard at no charge.
Trim color must be specified. See page 14 for available colors.

Shaded area requires multiple blinds per headrail. To price multiple blinds on a headrail, see price above based on overall width then add appropriate surcharge from below.

FREE OPTIONS*

- Cord Tilt Only
- Choice of Control Options
 - Tilter Left, Lift Cord Right (Standard)
 - Tilter Right, Lift Cord Left
- Hold-Down Brackets
- Extension Brackets
- Extended Valance (Up to 3" Greater than Ordered Width)

SURCHARGE OPTIONS

Multiple Blinds on One Headrail:	Surcharges
2 Blinds per Headrail	\$116
3 Blinds per Headrail	\$151

* Must be requested at time of order.

Textured Blinds

Options and Upgrades

OPTIONS

DesignLine™ Valance

Comes standard on each blind at no charge.
Designed to enhance your décor style.



DesignLine Tailored



DesignLine Round

	Height	Depth	Min Return	Max Return	Std Return
DesignLine Valance	3 ¾"	1 ½"	2"	6"	2 ⅝"

Valance returns only available on outside mount blinds.
See page 5 for valance return measuring instructions.

Control Positions

Choice of control position is available. Tilter left, lift cord right is the standard position. You may choose to reverse the standard position.

Extended Valance Option

May specify a valance greater than ordered headrail width.

Maximum total valance width is 144". Must be requested at time of order.

Extension Brackets

For installations requiring additional space between the blind and the mounting surface. Must be requested at time of order. Available in 2" or 4" extension.

Hold-down Brackets

Hold-down brackets prevent blinds from swaying. They can be sill mounted, face mounted or mounted inside the frame. Recommended for doors and windows subject to wind exposure. Must be requested at time of order.

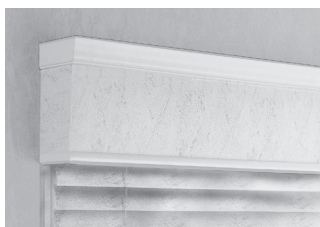
UPGRADES

Traditional and Transitional Valances

Add an upscale style to your custom blinds. Available in four finishes to complement your home decor.



Traditional Valance



Transitional Valance

Traditional and Transitional valance trim colors:

	White	Off White	Warm Grey	Chocolate Brown	Height	Depth	Min Return	Max Return	Std Return
Traditional Valance	67171	67172	67173	67175	3 ¾"	1 ¾"	2"	6"	2 ⅝"
Transitional Valance	67271	67272	67273	67275	3 ½"	1 ½"	2"	6"	2 ⅝"

Valance returns only available on outside mount blinds.
See page 5 for valance return measuring instructions.

Fixed returns on Traditional and Transitional valances: 4 3/8"

Replacement Valance Option

Request a replacement valance or order an additional valance to coordinate valance profiles between rooms.

Multiple Blinds on One Headrail

Provides the flexibility of raising one blind while keeping the other lowered on extra wide windows. Two or more blinds on one headrail are available up to a total maximum width of 144". Minimum inner space is ½" between blinds. Horizontal slat alignment not guaranteed.

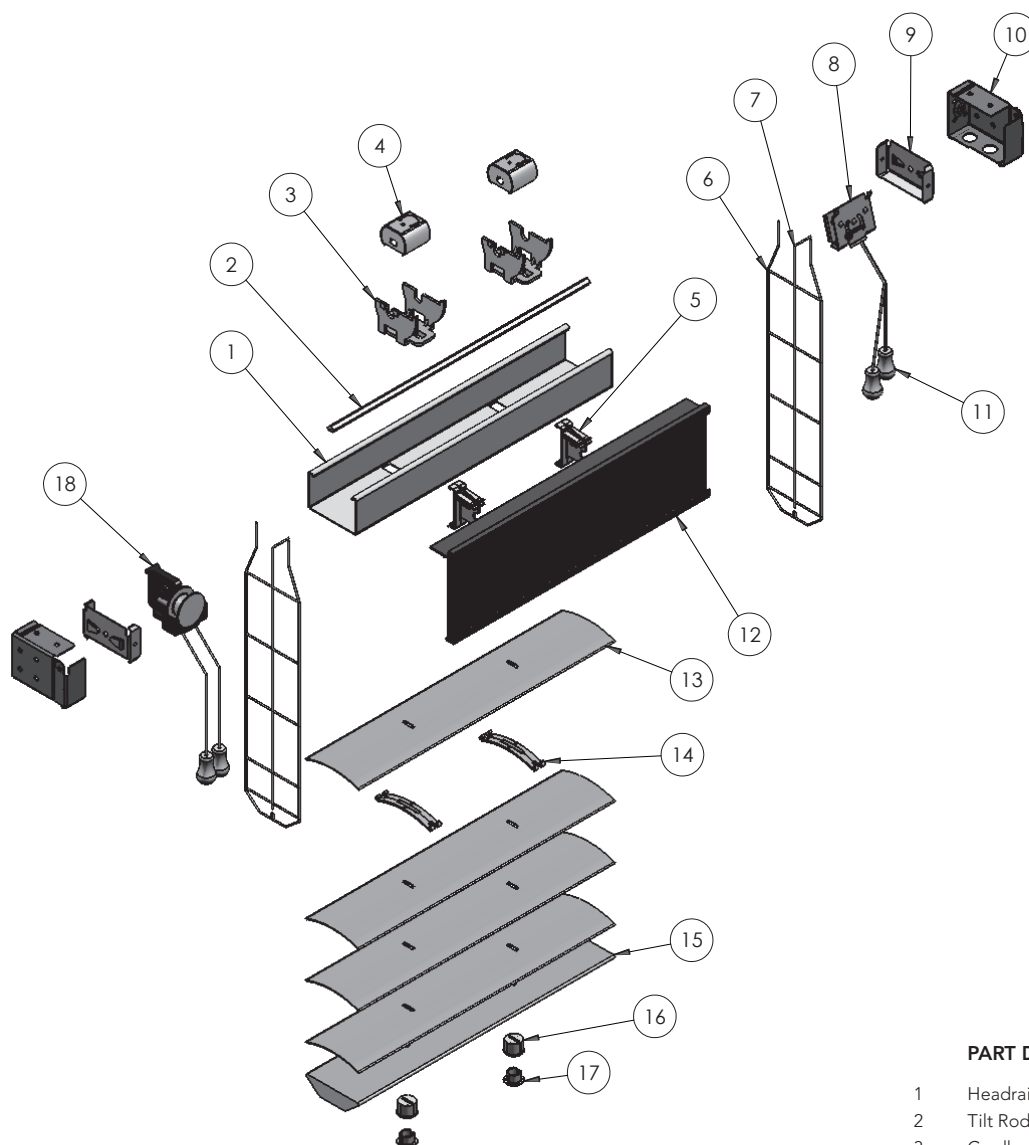


3 Blinds on One Headrail



2 Blinds on One Headrail

Exploded View

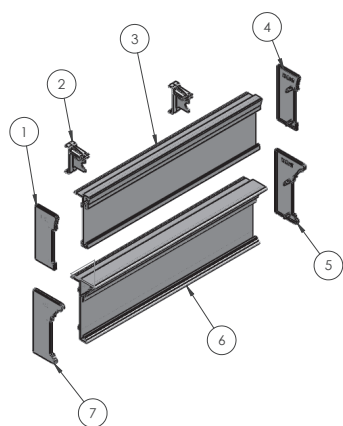


PART DESCRIPTION	PART NUMBER
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1	Headrail	F50A0300
2	Tilt Rod	E20P0300
3	Cradle	F13B0000
4	Drum	F13M0000
5	Valance Clip	HFCP0042
6	Ladder	CL250003
7	Lift Cord	C9800000
8	Cord Lock	F10C0000
9	End Brace	F09U0000
10	Installation Bracket	F01E0200
11	Tassel	HGTS0015
12	Valance - DesignLine™	SG154079
13	Slat	----
14	Slat Clip	HFCP0043
15	Bottomrail	W19P0108
16	Ladder Cap Retainer	W25B0000
17	Ladder Cap	WB505000
18	Cord Tilter	HTML0019

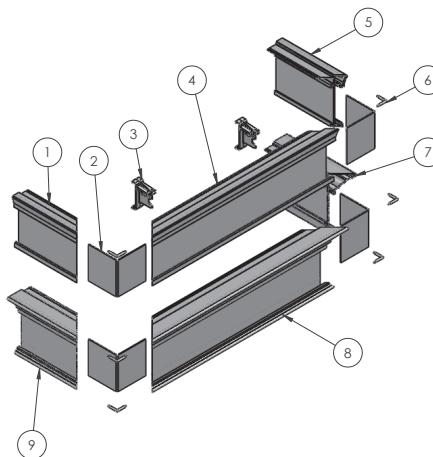
Textured Blinds

Exploded View



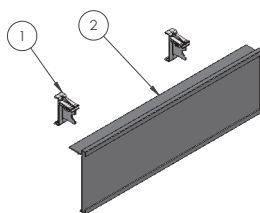
TRADITIONAL/TRANSITIONAL
INSIDE MOUNT

PART DESCRIPTION	PART NUMBER
1 End Cap - Transitional, Left	HGEC0095
2 Valance Clip	HFCP0042
3 Valance - Transitional	SG154038
4 End Cap - Transitional, Right	HGEC0094
5 End Cap - Traditional, Right	HGEC0096
6 Valance - Traditional	SG154040
7 End Cap - Traditional, Left	HGEC0097



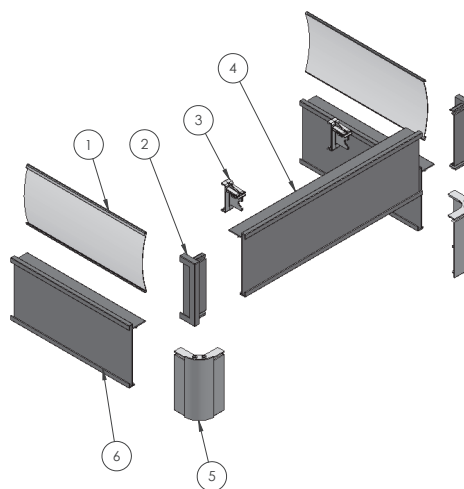
TRADITIONAL/TRANSITIONAL
OUTSIDE MOUNT

PART DESCRIPTION	PART NUMBER
1 Left Return - Transitional	SG154038
2 Corner Brace	HBCK0152
3 Valance Clip	HFCP0042
4 Valance - Transitional	SG154038
5 Right Return - Transitional	SG154038
6 Corner Pin	HFPN0035
7 Right Return - Traditional	SG154040
8 Valance - Traditional	SG154040
9 Left Return - Traditional	SG154040



DESIGNLINE™
INSIDE MOUNT

PART DESCRIPTION	PART NUMBER
1 Valance Clip	HFCP0042
2 Valance - DesignLine™	SG154079



DESIGNLINE™
OUTSIDE MOUNT

PART DESCRIPTION	PART NUMBER
1 Left/Right Return - DesignLine™ Tailored Corner	DK736084
2 Tailored Valance Corner	DPM81961
3 Valance Clip	HFCP0042
4 Valance - DesignLine™	SG154079
5 Round Wrap Valance Corner	DPM81858
6 Left/Right Return - DesignLine™ Round Wrap Corner	SG154079

Terms and Conditions

Order Processing

Telephone Orders

Verbal orders are accepted as the dealer's responsibility. Each order will be repeated back by the Customer Service Representative. In certain instances, we may require written orders.

Duplicated Orders

All orders are confirmed after entry into our system. Customer Service is not responsible for duplicate orders caused by a written order following a telephone order or duplicate faxes.

Changes and Cancellations

All products are custom-made to your specifications under tight deadlines. Once production has begun on your order, changes and cancellations cannot be made.

Contract Orders

All Contract Orders must be processed through Contract Customer Service at 1-800-826-8021.

Freight

- Shipments outside the continental U.S. are subject to freight charges.
- Chargeable parts and returns for repair are subject to freight charges.

Pricing and Terms

All prices are subject to change without notice. Until credit is approved, terms are cash with order. Standard terms are Net 30 days from invoice date.

Claims and Returns

Defective Merchandise

All manufacturing defects must be reported to Customer Service within 30 days of receipt of blinds. We may require the return of defective blinds prior to repair or replacement.

Incorrect Merchandise

If any part of your shipment was made incorrectly, please advise Customer Service within 30 days. A replacement will be made at no charge if the problem was due to Kirsch® error. If the problem was due to dealer or customer error, the original order and replacement order will be full charge.

Returns for Repair

Prior to return for repair, contact Customer Service. We will request the order number, date, purchase order number, and type of product. Arrangements for return will be made at that time with directions as to how the blinds should be returned. The package should be marked for easy identification both inside and outside, and should contain a written confirmation of the verbal repair instructions. Repairs should be packaged carefully. Product that has been mishandled or received in poor condition will be returned to the customer.

Chargebacks for unauthorized repairs or additional installation cannot be honored. All returns for repair are subject to freight charges.

Returns for Credit

Returns can be accepted only if prior authorization has been obtained from Customer Service. Authorization will include instructions as to how the merchandise should be returned. Unauthorized returns will be refused.

Freight Damage FedEx/FedEx Ground:

- If freight damage is visible, refuse the shipment. FedEx will inspect the damage and return to the shipping location. Contact Customer Service for further information.
- If freight damage is concealed, retain all packaging materials and contact Customer Service immediately (must be notified within 14 days).

Freight Damage Common Carrier:

- If freight damage is visible, refuse the shipment. The carrier will return the merchandise to the shipping location for inspection. Contact Customer Service for further information.
- If freight damage is concealed, retain all packaging materials and contact Customer Service immediately (must be notified within 14 days).



At Kirsch, we're committed to making products and relationships that last. That's why we offer a product with a complete warranty and a no-risk exchange policy.

No Risk Exchange Policy

Whether you mis-measured or simply changed your mind, if you don't love your custom Kirsch for any reason, we'll exchange it within 30 days of receipt.

Full 10-year Warranty

Your investment will last. If any part of your custom Kirsch breaks or is damaged due to poor workmanship or defect within 10 years of purchase, we'll repair or replace it free of charge.

Notes

kirsch®



kirsch.com

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3 Glenlake Parkway, Atlanta, GA 30328
1-800-225-1988 • 1-800-545-2325 fax • www.kirsch.com

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